



COORECOM LTD

Personal Computer Repairs & Maintenance

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Conversion from Ice Warp to Smarter Mail (March 2010)

The following will help you access your email following the changes to your email server. All users have been notified of the date of their changeover.

Webmail

If you use webmail, you will need to use a different web address temporarily.

The address is: <http://mail.resolve.eu/>

After 24-48 hours you will be able to use your own address:

<http://mail.coorecom.co.uk> (without /webmail at the end).

Users will have to use their full email address to log in, not just the user name. E.g., users will log in using [username]@coorecom.co.uk, not just [username].

If any password was less than 8 characters and/or did not include any numbers, it will have had zeros added onto the end to make it more secure. So, if a password was 'letmein', this will have been changed to 'letmein0' to make it include a number and be at least 8 characters long.

Webmail will look very different but is very straightforward and most users have found it very easy to use in comparison to Icewarp webmail.

Outlook

If users collect email using Outlook, or any other email application, you/they will need to amend their mailbox account details, as below: -

User Name: the full account email address, e.g. [username]@coorecom.co.uk

Incoming mail server: mail.resolve.eu

Outgoing mail server: if using your ISP's mail server leave unchanged, otherwise use: mail.resolve.eu

If you need any more help on this, email us via the website

www.coorecom.co.uk (Contact Us page) use an alternative email address if you are having difficulty accessing email.

Or phone us on 01609 748625.